



**GLOBAL  
BUSINESS  
TRAVEL**

# Transform crew travel management in Energy, Mining, and Marine with service and data you can trust.

American Express Global Business Travel (Amex GBT) helps companies effect deeper personalization and customization to simplify how its people can work at their best. Our strategic sales manager, **Rachel van Raalte**, reveals how service based on global experience and powerful tools helps companies realize more automated, efficient, and sustainable travel.



Companies that integrate with Amex GBT solutions understand that good travel management isn't good enough. They know that there's more that can be accomplished with their data. When a single day of operational disruption can cost millions and the conversation on sustainability is growing to include the license to operate, companies need to be sure that their travel is truly customized and personalized with the future in mind.

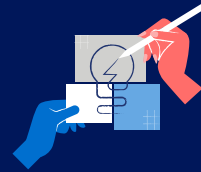
## Why are increased personalization and customization important?

When every client in every country has different nuances, it takes a deeper level of personalization and customization to help get them to where they need to be. The stakes in the Energy, Mining, and Marine sectors are high, and companies need the right solutions to transform how data can be used to find hidden value, innovate custom capabilities, and share sustainable journeys. We take travel personally and want to help our clients go further.



### Find hidden value

Redefine your travel management cost-to-benefit considerations with a suite of solutions that help you use data and automation to capture travel planning efficiency gains. Less human intervention means your people are now free to focus their efforts on more valuable work.



### Innovate custom capabilities

Energy, Mining, and Marine is unpredictable but the need for business continuity is ever-present. Our in-house consulting, analytics, and technical capabilities build a seamlessly connected, end-to-end customized fit for each client, including integration with their pre-existing workforce management systems.



### Share sustainable journeys

Travel management must also take tomorrow into consideration. We help you to accelerate your sustainability journey through solutions that offer more credible reporting, and opportunities to support the adoption of sustainable aviation fuel.



At Amex GBT we believe that technology should be personal, meaning it has a transformative effect on what individuals can accomplish. People want technology to work for them so they can focus on more valuable outcomes. We also know that **every company needs a custom-fit solution that integrates with their pre-existing systems from end to end**. Our personalization and customization capabilities transforms the travel management experience for clients, while the Amex GBT brand brings in global service experience so that clients can advance their aspirations for regional excellence.”

– Rachel van Raalte, strategic sales manager



## Help your company’s travel program go further

Having the right custom-fit technologies to better manage travel empowers stakeholders to do more for their program. Here’s how automated booking solutions make crew travel productive and sustainable in the pre-, mid-, and post-trip experience.

### Pre-trip

- Better manage all your site travel by augmenting your preferred workforce management tools with Amex GBT’s global experience, reach, and latest technologies.
- Live airline flight schedules for accurate planning.
- Automated booking and changes include the ability to convert commercial flight bookings to unused charter seats.

### Mid-trip

- Immediate no-show flight alerts for site logistics.
- Real-time itinerary data.
- Trip-specific advisories.
- Simple disruption management and swing changes.

### Post-trip

- Automated cost and sustainability reporting.
- Information capture for contract reconciliation.
- Exception reporting to identify forward planning opportunities.

# Partner with the Amex GBT to go further

We welcome future-minded companies like yours to explore how we can drive meaningful change in sustainable travel. Together, we can make travel a force for good. Discover how you can take the next step in redefining the sustainable travel experience for your company by reaching out to Amex GBT today.

[Learn more about our commitment to increasing customization and personalization for sustainable travel.](#)



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