

GLOBAL BUSINESS TRAVEL

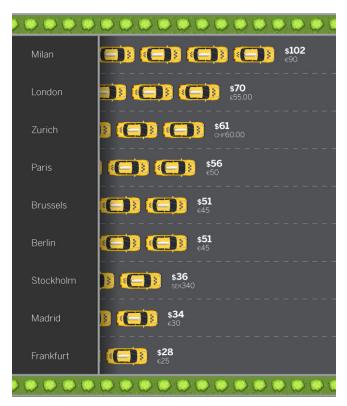
GETTING AROUND – **TAXIS**

Taxi! Taking a cab in some cities can cost you an arm and a leg while, in others, fares can be surprisingly good value and provide the best option for getting around. Here, American Express Global Business Travel (GBT) takes a look at tariffs charged by taxis, across the globe, for getting from the airport to the city centre, with train fares for comparison where relevant.

Prices can vary dramatically. In Cairo, fares – at 34 piastres (2¢) per mile – are so low that you could travel 60 miles for what it would cost you to enter the Egyptian Museum. That's also enough to travel from Cairo International Airport to the museum and back again, according to the SilverDoor Apartments Taxi Price Index¹. In London, meanwhile, the £8.44 (US\$10.75) per mile cab ride from the Tower of London to the Victoria Palace Theatre to see Hamilton would set you back the same as the ticket price itself.

EUROPE

(All prices graphically represented in US\$)



- Milan (Malpensa): \$101.57 (€90.00), train: Malpensa Express to Cadorna \$16.93 (€15.00)
- London: \$70.00 (£55.00), train/metro: cash payment on underground \$7.64 (£6.00), Oyster Card \$3.95 (£3.10) depending on destination / Heathrow Express Train peak time \$31.84 (£25.00)
- Zurich: \$60.73 (CHF60.00), train: \$6.88 (CHF6.80)
- **Paris:** \$56.44 (€50.00), train: RER B (bleu) \$11.62 (€10.30)
- **Brussels:** \$50.79 (€45.00), train: \$14.33 (€12.70)
- **Berlin (Schönefeld):** \$50.80 (€45.00), S-Bahn / U-Bahn \$3.72 (€3.30)
- **Stockholm:** \$36.13 (SEK340), train \$29.75 (SEK280). Note: the train is cheaper if booked online and in advance
- Madrid: \$33.85 (€30.00), metro \$5.64 (€5.00)
- Frankfurt: \$28.22 (€25.00), S-Bahn \$5.08 (€4.50)

FAR EAST

(All prices graphically represented in US\$)



- Tokyo (Narita International Airport): \$185.04 (Y20,000), train US\$27.75 (Y3,000)
- **Seoul:** \$55.21 (W65,000), Airport Railroad Express Train (AREX) \$8.07 (W9,500)
- Hong Kong: \$36.99 (HK\$290), Airport Express to Kowloon \$11.48 (HK\$90.00) / Hong Kong Central Station \$12.75 (HK\$100)
- **Sydney:** \$31.48 (A\$45.00), train \$11.68 (A\$16.70)
- Shanghai: \$24.62 (CNY170), MAGLEV \$7.24 (CNY50) / metro \$1.01 (CNY7.00)
- Singapore: \$19.80 (S\$27.00), metro \$1.76 (S\$2.40)
- Kuala Lumpur: \$17.91 (RM74.30) fixed fare, KLIA Express \$8.43 (RM35.00)
- **Beijing:** \$15.20) (CNY105), Capital Airport Express \$3.62 (CNY25.00)
- **Bangkok:** \$11.17 (350 baht), train \$0.95 (30 baht) varies depending on exact destination
- Jakarta: \$10.52 (Rp150,000), train US\$4.90 (Rp70,000)
- New Delhi: \$6.49 (Rs450), metro \$0.86 (Rs60)
- Mumbai: \$2.49 (Rs173.24), metro \$0.36 (Rs25)

MIDDLE EAST

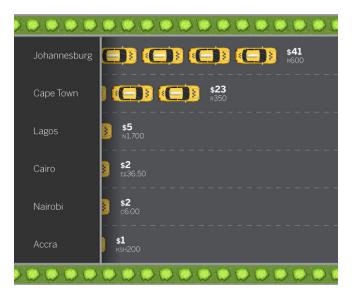
(All prices graphically represented in US\$)



- Muscat: \$78.02 (OR30.00)
- Abu Dhabi: \$21.78 (AED80)
- **Dubai:** \$17.02 (AED62.50), metro \$1.14 (AED4.20)
- Doha: \$10.71 (QR39.00)

AFRICA

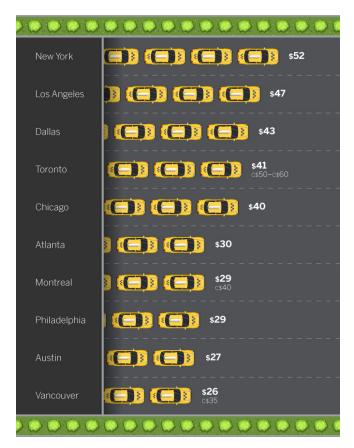
(All prices graphically represented in US\$)



- Johannesburg: \$40.76 (R600), metro \$11.55 (R170)
- Cape Town: \$22.78 (R350)
- Lagos²: \$4.73 (N1,700)
- Cairo: \$2.18 (E£36.50)
- Nairobi: \$1.97 (KSh200.00)
- Accra³: \$1.11 (C6.00)

NORTH AMERICA

(All prices graphically represented in US\$)



- **New York:** US\$52.00 flat fare to Manhattan + \$4.50 during peak hours, Air Train \$7.25
- Los Angeles: \$46.50
- **Dallas:** \$43.00 (including 15% tip), DART rail \$3.00 for am/pm pass or \$6.00 for day pass
- **Toronto:** \$41.11 (C\$50/60), train \$9.23 (C\$12.35)
- **Chicago:** US\$40.00, L-train \$5.00 (deducted from Ventra card or contactless)
- Atlanta: US\$30.00, base rate of \$8.00 for one person and \$2.00 for each extra person, MARTA train \$2.50
- Montreal: \$29.90 (C\$40.00) fixed fare
- **Philadelphia:** \$28.50 fixed fare per person, \$1.00 for each extra person, SEPTA rail \$8.00 weekdays
- Austin: \$27.00
- Vancouver: \$26.16 C\$35.00 fixed fare, Sky Train \$6.72 (C\$9.00)

GOOD TO KNOW

Uber, Lyft and local equivalents provide a lower cost option. In Delhi, Uber is generally cheaper than the Indian Ola but fares can be dynamic and go up considerably when demand is high. Generally, an Uber to the city centre costs around R270 (US\$3.89) but could be as much as R500 (US\$7.21) from Indira Gandhi International Airport Terminal 3.

There are other factors to be aware of too. The train from Stockholm Arlanda Airport costs almost as much as a cab unless you book online and, ideally, a long time in advance. In Delhi, prepaid taxis do not have air conditioning but do have the benefit of fixed fares; conversely, prepaid taxis in Mumbai do have air conditioning and fixed fares. In Jakarta, rail tickets cannot be bought within 20 minutes of departure or when the train is full.

Taxis that depart from Terminal 5 in Accra International Airport are metered; otherwise, there is no meter and you negotiate with the driver – always agree on a price before you get in the cab. In Nairobi, it is safer to pre-book or, again, you have to negotiate with the driver. In Lagos, the regulation of the taxi system is ongoing and public-private partnerships are bringing in new cabs, which are run by licensed cab operators, air-conditioned and either metered or fixed fare.

INNOVATION

Disruptor ground transport services enjoy enormous popularity with business travellers. As noted by Michael Goldstein for Forbes, analysis of 50 million receipts for ground transport expenses (a definition which includes taxis and rental services) revealed that Uber and Lyft enjoyed a commanding 68% share in the USA in 2017⁴. Of those, Uber alone was responsible for 56%.

⁴ 'Uber And Lyft Pound Taxis, Rental Cars In Business Travel', Michael Goldstein: www.forbes.com/sites/ michaelgoldstein/2018/02/22/uber-and-lyft-pound-taxisrental-cars-in-business-travel-market/#397b00f2b5e7

CAR RENTAL

There is a growing range of car rental options too. The updated Avis app improves self-service, allowing users to pre-book and go straight to the vehicle, select a different vehicle or upgrade it at pick-up. Other convenient services include notifications that give the exact location of the rental car, allowing customers to bypass the rental counter. Alternatively, book directly through Avis and, if your flight is delayed, the car rental desk will be notified and someone will be waiting with your keys.

Also giving the option to bypass the rental desk is Europcar, most of whose airport locations operate fast-track business desks – including a three-minute check-out at Heathrow Airport. It allows customers who have pre-booked to use dedicated screens which tell them where their vehicle is parked. Alternatively, you can select Europcar Choice and go directly to the appointed zone of the car park to select your vehicle. Europcar has also teamed up with Brunel to allow customers to book a taxi or chauffeur.

Hertz Europe has also coupled with Blacklane to provide airport transfers, limousines and a chauffeur service, bookable through the Hertz website or a customer service number and available at more than 250 cities and 500 airports worldwide.

There are many ways to travel to and from the airport, but business travellers have options and flexibility to fit their circumstances. Whether it's negotiating a fare before entering a cab on the spur of the moment to enjoying pre-arranged chauffeur-driven luxury, there's always a way to get from A to B.

Notes

The GBT Ground Monitor 2019 can be found at: www.amexglobalbusinesstravel.com/content/ uploads/2019/05/GBT-Ground-Monitor-2019-FINAL.pdf

Where a range of fares exists, an average has been used for clarity.

All rates of exchange were calculated on 5/6/2019 using the XE Currency Converter.



American Express Global Business Travel (GBT) is a joint venture that is not wholly owned by American Express Company or any of its subsidiaries (American Express). "American Express Global Business Travel," "American Express," and the American Express logo are trademarks of American Express and are used under limited license.

This document contains unpublished confidential and proprietary information of American Express Global Business Travel (GBT). No disclosure or use of any portion of these materials may be made without the express written consent of GBT. © 2019 GBT Travel Services UK Limited.