



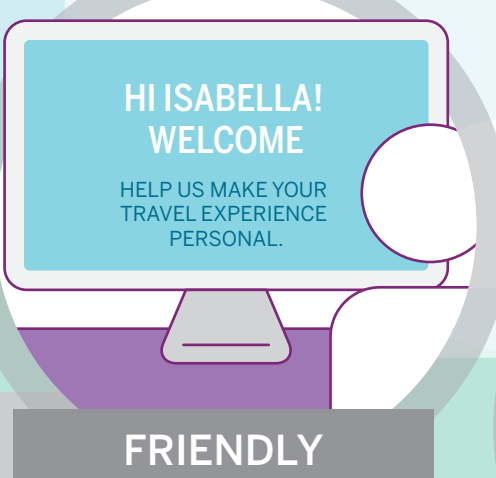
ISABELLA'S FIRST TRIP WITH US

Isabella Dubois is a lead sales representative with a fast-growing tech company that has just switched to American Express Global Business Travel (GBT) for corporate travel management. She needs to travel from Los Angeles to Denver, then on to Chicago to finalize two contracts with customers before the quarter ends. Let's see what her experience is like.

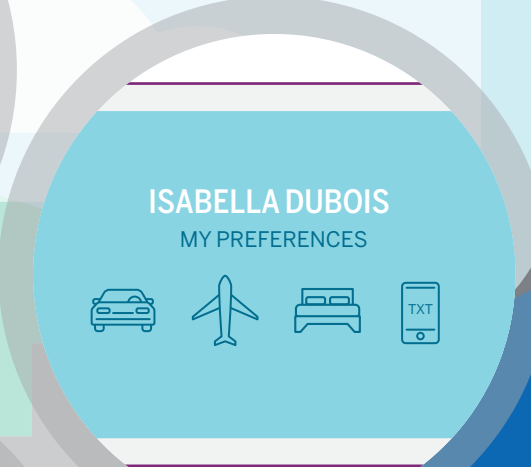
1

GETTING STARTED

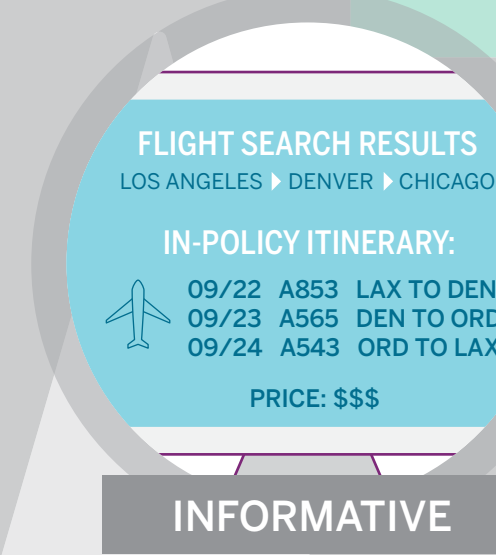
After receiving a welcome email from GBT, Isabella creates her profile and enters her preferences, quickly and easily. Within minutes, she is ready to book her in-policy trip.



FRIENDLY



PERSONALIZED



INFORMATIVE

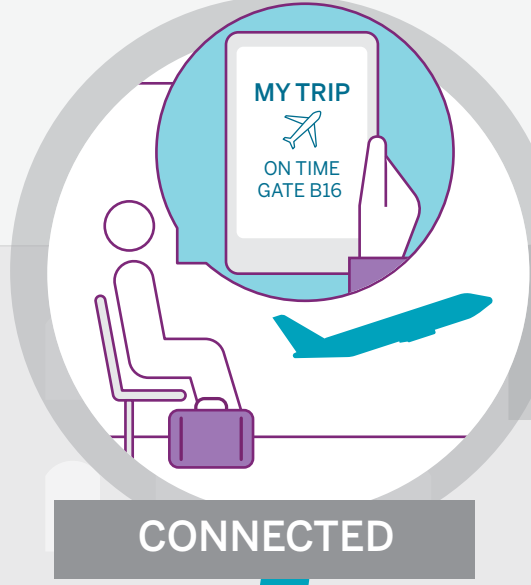


EFFICIENT

2

BON VOYAGE!

Isabella's itinerary is confirmed and her manager is alerted of her travel plans. On the day of departure, she checks her outbound flight status on the Amex GBT Mobile app.

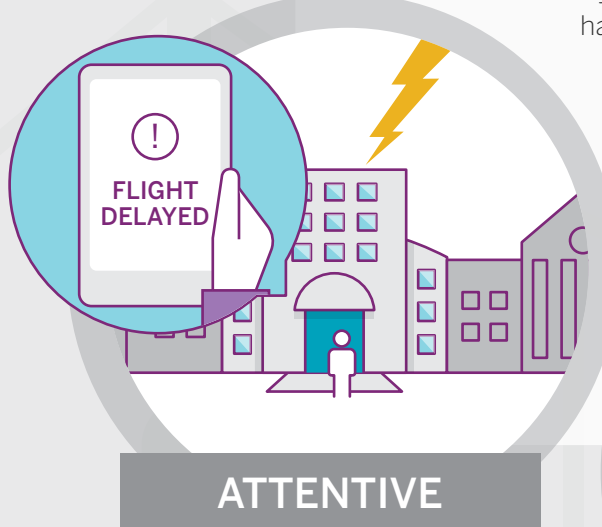


CONNECTED

3

DURING HER TRIP

Throughout her trip, Isabella is pleasantly surprised to see that her itinerary and destination are being closely monitored by GBT, so she doesn't have to. She's notified quickly of a flight delay and her travel counselor promptly contacts her to provide other flight options.



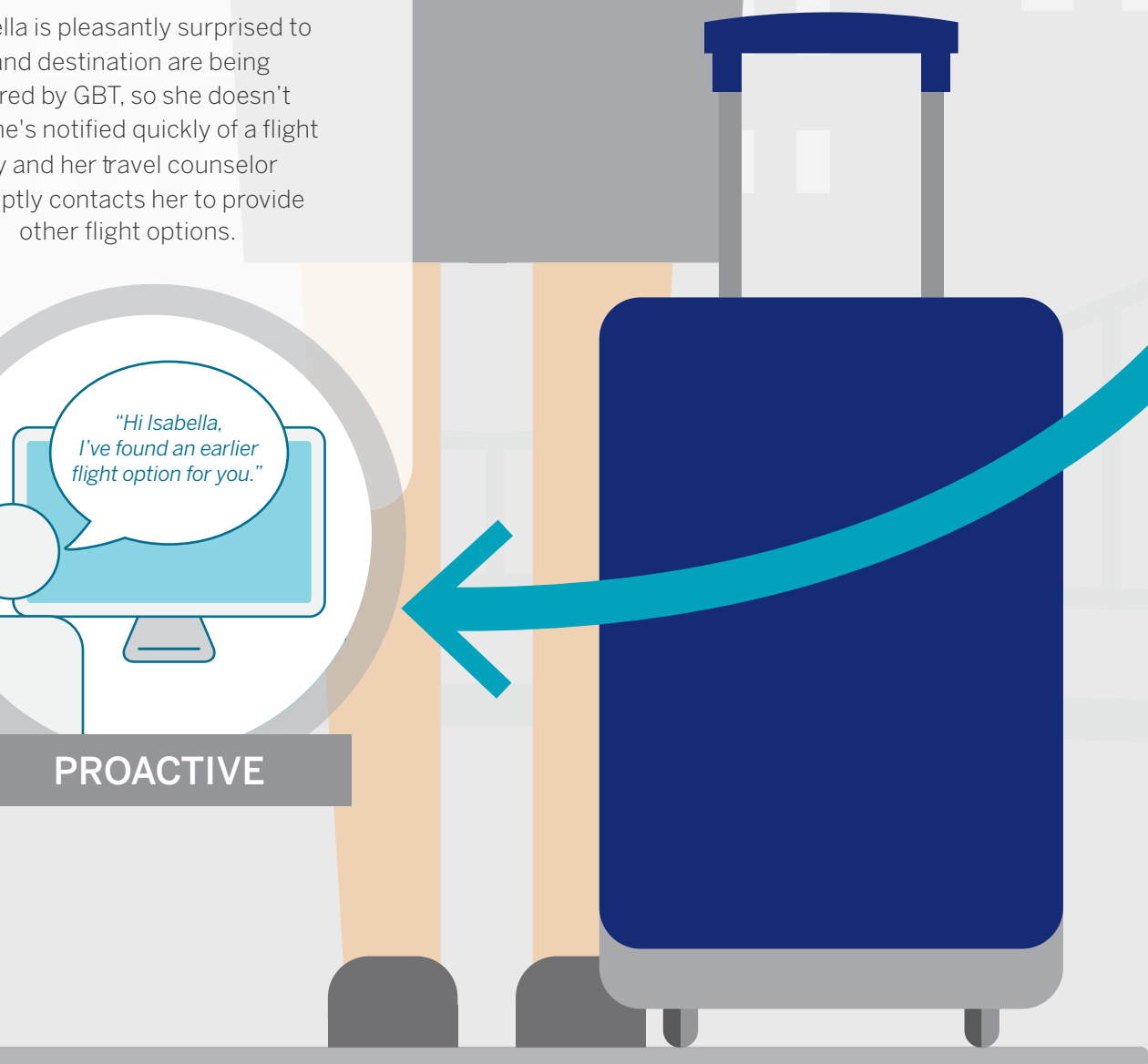
ATTENTIVE



PROACTIVE



SEAMLESS



Isabella closes the deal, avoids being stuck in the airport, and still gets home in time to see her daughter's dance recital. Imagine your business having the same friendly, traveler-centric experience.

BUSINESS TRAVEL MADE FOR YOU.

INTRODUCING AMERICAN EXPRESS GLOBAL BUSINESS TRAVEL FOR YOUR BUSINESS.